

Exchanges - 800 Service (14 September 1990)

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888 000 000 // 2222 000 000 55555 999 999
8 8 0 0 0 0 // 2 0 0 0 0 5 9 9 9 9
888 0 0 0 0 // 222 0 0 0 0 === 5555 9999 9999
8 8 0 0 0 0 // 2 0 0 0 0 5 9 9
888 000 000 // 22222 000 000 5555 9 9

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| | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | |
|----|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|----|
| 20 | ---- | ---- | (Pagr) | ---- | ---- | ---- | ---- | ---- | ---- | ---- | 20 |
| 21 | ---- | ---- | (Pagr) | ---- | ---- | ---- | ---- | ---- | ---- | ---- | 21 |
| 22 | ---- | AT&T | AT&T | AT&T | LDL | AT&T | MIC | AT&T | AT&T | TDX | 22 |
| 23 | NTK | AT&T | AT&T | AT&T | MCI | AT&T | SCH | AT&T | AT&T | Delta | 23 |
| 24 | SIR | AT&T | AT&T | AT&T | ---- | AT&T | ---- | AT&T | AT&T | ---- | 24 |
| 25 | ---- | AT&T | AT&T | AT&T | TTU | AT&T | LSI | AT&T | AT&T | ---- | 25 |
| 26 | ---- | SCH | AT&T | CanCO | ICT | CanSWO | COM | CanEO | CanTor | FDG | 26 |
| 27 | ---- | ---- | AT&T | ---- | MCI | ITT | ONE | SNT | ---- | MAL | 27 |
| 28 | ADG | ---- | AT&T | MCI | MCI | ---- | ---- | ---- | MCI | MCI | 28 |
| 29 | ---- | ---- | AT&T | PRO | ---- | ---- | ---- | ARE | ---- | CDC | 29 |
| 30 | ---- | ---- | (Pagr) | ---- | ---- | ---- | ---- | ---- | ---- | ---- | 30 |
| 31 | ---- | ---- | (Pagr) | ---- | ---- | ---- | ---- | ---- | ---- | ---- | 31 |
| 32 | ---- | AT&T | AT&T | AT&T | HNI | AT&T | Sprint | AT&T | AT&T | TET | 32 |
| 33 | TET | AT&T | AT&T | MCI | AT&T | SCH | AT&T | FST | AT&T | ---- | 33 |
| 34 | ---- | AT&T | AT&T | AT&T | AT&T | AT&T | AT&T | Sprint | AT&T | DCT | 34 |
| 35 | COM | AT&T | AT&T | ---- | ---- | ---- | AT&T | ---- | AT&T | Sprint | 35 |
| 36 | ---- | CanMtl | AT&T | CanMtl | HNI | MCI | Sprint | AT&T | AT&T | Teleco | 36 |
| 37 | Teleco | ---- | AT&T | Teleco | ---- | ATCCig | ---- | Telnet | ---- | ---- | 37 |
| 38 | ---- | ---- | AT&T | Teleco | FDT | Hedges | TBQ | CanTor | ---- | ---- | 38 |
| 39 | ---- | ---- | AT&T | EXF | ---- | ---- | ---- | Teleco | ---- | Americ | 39 |
| 40 | ---- | ---- | (Pagr) | ---- | ---- | ---- | ---- | ---- | ---- | ---- | 40 |
| 41 | ---- | ---- | (Pagr) | ---- | ---- | ---- | ---- | ---- | ---- | ---- | 41 |
| 42 | ---- | AT&T | AT&T | AT&T | AT&T | TTH | AT&T | ---- | AT&T | ---- | 42 |
| 43 | ---- | AT&T | AT&T | AT&T | AGN | AT&T | IDN | AT&T | AT&T | ---- | 43 |
| 44 | TXN | AT&T | AT&T | AT&T | MCI | AT&T | AT&T | AT&T | AT&T | ---- | 44 |
| 45 | USL | AT&T | AT&T | AT&T | ALN | ---- | MCI | AT&T | AT&T | ---- | 45 |
| 46 | ---- | CanNCO | AT&T | CanEqu | ---- | CanNWO | ALN | ICT | AT&T | ---- | 46 |
| 47 | ---- | ALN | AT&T | ---- | ---- | Teleco | Teleco | ---- | Alascm | ---- | 47 |
| 48 | ---- | ---- | AT&T | ---- | Teleco | Teleco | TDX | ---- | ---- | TOM | 48 |
| 49 | ---- | ---- | AT&T | ---- | ---- | ---- | ---- | ---- | ---- | ---- | 49 |
| 50 | ---- | ---- | (Pagr) | ---- | ---- | ---- | ---- | ---- | ---- | ---- | 50 |
| 51 | ---- | ---- | (Pagr) | ---- | ---- | ---- | ---- | ---- | ---- | ---- | 51 |
| 52 | ---- | AT&T | Midco | 52 |
| 53 | ---- | AT&T | AT&T | AT&T | ---- | AT&T | ALN | AT&T | AT&T | ---- | 53 |
| 54 | ---- | AT&T | AT&T | AT&T | AT&T | AT&T | Sprint | AT&T | AT&T | ---- | 54 |
| 55 | CMA | AT&T | AT&T | AT&T | AT&T | [Diry] | AT&T | ALN | AT&T | ---- | 55 |
| 56 | ---- | CanNB | AT&T | CanNfl | ---- | CanNSP | ALN | CanWQu | ---- | ---- | 56 |
| 57 | ---- | ---- | AT&T | ---- | AMM | ---- | ---- | Telnet | ---- | LNS | 57 |
| 58 | WES | ---- | AT&T | Teleco | Teleco | ---- | Action | LTQ | Action | LGT | 58 |
| 59 | ---- | ---- | AT&T | Teleco | Teleco | ---- | ---- | ---- | ---- | ---- | 59 |

Exchanges - 800 Service (14 September 1990)

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888 000 000 // 66 000 000 999 999 999
8 8 0 0 0 0 // 6 0 0 0 0 9 9 9 9 9 9
888 0 0 0 0 // 6666 0 0 0 0 === 9999 9999 9999
8 8 0 0 0 0 // 6 6 0 0 0 0 9 9 9
888 000 000 // 666 000 000 9 9 9

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| | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | |
|----|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|----|
| 60 | ---- | ---- | (Pagr) | ---- | ---- | ---- | ---- | ---- | ---- | ---- | 60 |
| 61 | ---- | ---- | (Pagr) | ---- | ---- | ---- | ---- | ---- | ---- | ---- | 61 |
| 62 | ---- | AT&T | AT&T | ---- | AT&T | NLD | AT&T | MCI | AT&T | ---- | 62 |
| 63 | ---- | AT&T | AT&T | AT&T | AT&T | AT&T | CQU | AT&T | AT&T | BUR | 63 |
| 64 | ---- | AT&T | AT&T | AT&T | CMA | AT&T | ---- | AT&T | AT&T | ---- | 64 |
| 65 | ---- | ---- | AT&T | ---- | AT&T | ---- | ---- | Teleco | Teleco | ---- | 65 |
| 66 | ---- | CanAlb | AT&T | CanBC | Sprint | CanMan | MCI | CanSsk | CanTor | Sprint | 66 |
| 67 | ---- | ---- | AT&T | Teleco | Teleco | ---- | ---- | ---- | MCI | ---- | 67 |
| 68 | ---- | ---- | AT&T | MTD | ---- | ---- | LGT | NTS | ---- | ---- | 68 |
| 69 | ---- | ---- | AT&T | ---- | ---- | ---- | ---- | ---- | NYC | PLG | 69 |
| 70 | ---- | ---- | (Pagr) | ---- | ---- | ---- | ---- | ---- | ---- | ---- | 70 |
| 71 | ---- | ---- | (Pagr) | ---- | ---- | ---- | ---- | ---- | ---- | ---- | 71 |
| 72 | TGN | ---- | AT&T | ---- | RCI | SAN | Sprint | MCI | Teleco | Sprint | 72 |
| 73 | ---- | ---- | AT&T | Sprint | ---- | Sprint | Sprint | MEC | MEC | ---- | 73 |
| 74 | ---- | MIC | AT&T | EDS | ---- | ---- | ---- | Teleco | Teleco | Teleco | 74 |
| 75 | ---- | ---- | AT&T | ---- | TSH | ---- | ---- | TID | ---- | MCI | 75 |
| 76 | ---- | ---- | AT&T | ---- | Alascm | ---- | ---- | Sprint | SNT | ---- | 76 |
| 77 | GCN | SNT | AT&T | CTI | ---- | ---- | Sprint | MCI | Sprint | Teleco | 77 |
| 78 | Teleco | ---- | AT&T | ALN | Allnet | SNH | (Futu) | ---- | ---- | TMU | 78 |
| 79 | ---- | ---- | AT&T | ---- | ---- | ---- | ---- | TID | Teleco | ---- | 79 |
| 80 | Sprint | ---- | (Pagr) | ---- | ---- | ---- | ---- | ---- | ---- | ---- | 80 |
| 81 | ---- | ---- | (Pagr) | ---- | ---- | ---- | ---- | ---- | ---- | ---- | 81 |
| 82 | ---- | AT&T | AT&T | THA | AT&T | MCI | AT&T | Sprint | AT&T | Sprint | 82 |
| 83 | ---- | AT&T | AT&T | AT&T | ---- | AT&T | Teleco | Teleco | ---- | Star | 83 |
| 84 | ---- | AT&T | AT&T | AT&T | LDD | AT&T | ---- | AT&T | AT&T | ---- | 84 |
| 85 | TKC | AT&T | AT&T | ---- | AT&T | AT&T | ---- | TLS | AT&T | ---- | 85 |
| 86 | ---- | ---- | AT&T | ALN | TEN | ---- | ---- | ---- | SNT | Sprint | 86 |
| 87 | ---- | ---- | AT&T | MCI | AT&T | ALN | MCI | Sprint | ALN | ---- | 87 |
| 88 | NAS | NAS | AT&T | ---- | ---- | AT&T | ALN | ETS | MCI | ---- | 88 |
| 89 | ---- | ---- | AT&T | ---- | ---- | ---- | TXN | ---- | CGI | TDX | 89 |
| 90 | ---- | ---- | (Pagr) | ---- | ---- | ---- | ---- | ---- | ---- | ---- | 90 |
| 91 | ---- | ---- | (Pagr) | ---- | ---- | ---- | ---- | ---- | ---- | ---- | 91 |
| 92 | ---- | ---- | AT&T | ALN | ---- | ---- | ---- | ---- | CIS | ---- | 92 |
| 93 | ---- | ---- | AT&T | ---- | ---- | ---- | R-Comm | MCI | ---- | ---- | 93 |
| 94 | TSF | ---- | AT&T | ---- | ---- | ---- | ---- | ---- | ---- | ---- | 94 |
| 95 | MCI | PhAmer | AT&T | ---- | ---- | MCI | ---- | ---- | [T-??] | [T-??] | 95 |
| 96 | CNO | ---- | AT&T | SOC | ---- | ---- | TDX | ---- | TED | TDX | 96 |
| 97 | ---- | ---- | AT&T | ---- | ---- | ---- | ---- | ---- | ---- | ---- | 97 |
| 98 | ---- | ---- | AT&T | WUT | ---- | ---- | WUT | ---- | WUT | TDX | 98 |
| 99 | ---- | ---- | AT&T | ---- | ---- | ---- | Valu | ---- | ---- | MCI | 99 |

Exchanges - 800 Service - Appendix

Abbreviations of carriers/regions used in the table:

Action - Action Telecom Co.
ADG - Advantage Network, Inc.
AGN - AMRIGON
Alascm - ALASCOM
Allnet - Allnet Communication Services
Americ - AmeriCall Corporation (Calif.)
AMM - Access Long Distance
ARE - American Express TRS
ATCCig - ATC Signal Communications
AT&T - AT&T
BUR - Burlington Tel.
CanAlb - Telecom Canada/Alberta (403)
CanBC - Telecom Canada/British Columbia (604)
CanCO - Telecom Canada/Central Ontario (416)
CanEO - Telecom Canada/Eastern Ontario (613)
CanEQu - Telecom Canada/Eastern Quebec (418)
CanMan - Telecom Canada/Manitoba (204)
CanMtl - Telecom Canada/Montreal Area (514)
CanNB - Telecom Canada/New Brunswick (506)
CanNfl - Telecom Canada/Newfoundland (709)
CanNCO - Telecom Canada/North Central Ontario (705)
CanNSP - Telecom Canada/Nova Scotia, PEI (902)
CanNWO - Telecom Canada/NW Ontario (807) [some 416 numbers found here as well]
CanSsk - Telecom Canada/Saskatchewan (306)
CanSWO - Telecom Canada/SW Ontario (519)
CanTor - Telecom Canada/Toronto Area (416)
CanWQu - Telecom Canada/Western Quebec (819)
CDC - ClayDesta Communications
CNO - COMTEL of New Orleans
COM - COM Systems
CQU - ConQuest Comm. Corp
CTI - Compu-Tel Inc.
DCT - Direct Communications, Inc.
Delta - Delta Communications, Inc.
EDS - Electronic Data Systems Corp.
ETS - Eastern Telephone Systems, Inc.
EXF - Execulines of Florida, Inc.
FDG - First Digital Network
FDN - Florida Digital Network
FDT - Friend Technologies
FST - First Data Resources
GCN - General Communications, Inc.
Hedges - Hedges Communications
HNI - Houston Network, Inc.
ITT - United States Transmission System
LDD - LDDS-II, Inc.
LDL - Long Distance for Less
LGT - LITEL
LNS - Lintel Systems
LSI - Long Distance Savers
LTQ - Long Distance for Less
MAL - MIDAMERICAN

MCI - MCI Telecommunications Corp.
MDE - Meade Associates
MEC - Mercury, Inc.
MIC - Microtel, Inc.

(continued...)

Exchanges - 800 Service - Appendix (continued)

Abbreviations of carriers/regions used in the table:

Midco - Midco Communications
MTD - Metromedia Long Distance
NLD - National Data Corp.
NTK - Network Telemanagement Svcs.
NTS - NTS Communications
ONC - OMNICALL, Inc.
ONE - One Call Communications, Inc.
PhAmer - Phone America
PHE - Phone Mail, Inc.
PLG - Pilgrim Telephone Co.
PRO - PROTO-COL
R-Comm - R-Comm
RCI - RCI Corporation
SAN - Satelco
SCH - Schneider Communications
SIR - Southern Interexchange Services
SLS - Southland Systems, Inc.
SNH - Sunshine Telephone Co.
SNT - SouthernNet, Inc.
SOC - State of California
Sprint - U.S. Telcom, Inc. (U.S. Sprint)
Star - STAR-LINE
TBQ - Telecable Corp.
TDX - Cable & Wireless Comm.
TED - TeleDial America
Teleco - Teleconnect
Telnet - Telenet Comm. Corp.
TEN - Telesphere Network, Inc.
TET - Teltec Savings Communications Co.
TGN - Telemanagement Consult't Corp.
THA - Touch America
TID - TMC South Central Indiana
TKC - TK Communications, Inc.
TLS - TELE-SAV
TMU - Tel-America, Inc.
TOM - TMC of Montgomery
TSF - SOUTH-TEL
TSH - Tel-Share
TTH - Tele Tech, Inc.
TTU - Total-Tel USA
TXN - Tex-Net
USL - U.S. Link Long Distance
Valu - Valu-Line
WES - Westel
WUT - Western Union Telegraph Co.

Other abbreviations

??? - This exchange seems active, but details are unknown

(Futu) - for future assignment

(Pagr) - reserved for radio paging
[Diry] - Directory Assistance Exchange
[T-??] - reserved for testing

Notes on 800

Much of this was adapted from Telecom Digest's guide to codes, of which the 800 prefixes were included.

Where local telcos, such as Illinois Bell offer 800 service, they purchase blocks of numbers from AT&T on prefixes assigned to AT&T. They are free to purchase blocks of numbers from any carrier of their choice however.

Often, exchanges of the form NN2 are used internally within an area code or region, such as 552 or 772 in Saskatchewan, or for intra-state use.

800 Service is based on the area code where the number is located, and the area code of the caller. For instance, 800 service begins with toll-free access within a single area code (but no access from phones outside the area code). Then, 800 service becomes available in "zones", or groups of Canadian area codes arranged in bands of area codes starting with the immediately surrounding areas. The higher the band number, the more distant the area codes that can be reached.

In recent years, US 800 numbers have become available in Canada (and vice-versa). Canadian 800 numbers can be made available to the U.S. in three coverage areas; the initial "band" of coverage is for a few states closest to the area code in which the Canadian number is located. A second and third band is then used to cover greater areas of the U.S., up to coverage throughout the U.S..

Soon, Telecom Canada plans to have an "800 PLUS" service which will allow for such things as the use of a single 800 number to direct the call to any of a number of centres in Canada. This is useful, say, if calls from the west were to be handled in Vancouver while other calls are taken in Toronto. Only one 800 number would be used, simplifying advertising and promotion for the business using this feature. Another "800 PLUS" feature will likely include time sensitive routing (say, where calls are redirected to other cities after hours).

New Service Control Points in Calgary and Toronto will make the new features possible. The new technology can also render exchange numbers meaningless; that is, any number could be assigned to go anywhere with any restrictions, unlike the regional and zonal restrictions of the present 800 number network. Some businesses may need several 800 numbers to provide proper coverage, for instance.

- 263 - Central Ontario, outside Toronto (416)
- 265 - Southwestern Ontario (519)
- 267 - Eastern Ontario (613)
- 268 - Central Ontario (Toronto & area)
- 361 - Montreal area (514)
- 363 - Montreal area (514)
- 387 - Central Ontario (Toronto & area 416)
- 461 - Northeastern Ontario (705)
- 463 - Quebec (418)
- 465 - Northwestern Ontario (807), plus some Toronto area (416)
- 561 - New Brunswick (506)
- 563 - Newfoundland (709)

565 - Nova Scotia/PEI (902)
 567 - Quebec (819)
 661 - Alberta (403)
 663 - British Columbia (604)
 665 - Manitoba (204)
 667 - Saskatchewan (306)
 668 - Central Ontario (416)

Special

555 - Directory Assistance
 855 - TTY/TDD Operator

One of the new 800 exchanges in Canada is 668. This allows for such numbers as (800) ONTARIO (668.2746).

Provincial NN2 exchanges

Some provinces also have intra-provincial 800 service using exchanges that end in 2 (NN2 format). These numbers may only be called from within the province involved. This list is not guaranteed to be complete, as there may be other exchanges that are not commonly known.

**** Alberta (403)

| Base City | 800 exchanges |
|----------------|------------------------------|
| ----- | ----- |
| Calgary | 242, 322, 332, 342, 352, 372 |
| Drumheller | 622 |
| Edmonton | 222, 232, 252, 262 |
| Grande Prairie | 422 |
| Lethbridge | 552, 562 |
| Medicine Hat | 442 |
| Peace River | 362 |
| Red Deer | 662 |
| Vegreville | 522 |

**** British Columbia (604)

| | |
|------------------|-----------------------------------|
| Campbell River | 232 |
| Cranbrook | 262 |
| Kamloops | 482 |
| Kitimat/Smithers | 772 |
| Nanaimo | 982 |
| Prince George | 292 |
| Revelstoke | 642 (includes Kelowna, Penticton) |
| Trail | 332 |
| Vancouver | 242, 972 |
| Victoria | 742 |

**** Manitoba (204)

| | |
|-----------|--|
| Brandon | 852, 862 |
| Thompson | 422 |
| Winnipeg | 262, 282, 362, 392, 432, 542, 552, 642, 782, 982 |
| (unknown) | 572, 592 |

**** New Brunswick (506)

| | | |
|-------------|-----|--|
| Dalhousie | 552 | |
| Fredericton | 442 | (includes Edmunston, Grand Falls, Woodstock) |
| Moncton | 332 | (includes Newcastle, Sackville) |
| St John | 222 | (includes St Stephen, Sussex) |

**** Quebec (418)

252 - used in 418 area only

**** Saskatchewan (306)

552 - southern Saskatchewan

772 - northern Saskatchewan

Calls to these 800 exchanges are limited to the part of Saskatchewan specified.

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